



Escrow Protection

Working together to assure your business continuity

At **Vendman Systems Limited** we value our customers and work hard to both deliver software solutions which meet your key business requirements and build strong relationships based on trust.

We recognise that we have a responsibility to help you ensure the long term performance and availability of your **Vendman** software and ultimately, to assure your business continuity.





NCC Group Escrow Solutions

Inbuilt Business Continuity Assurance

That's why we are working in partnership with NCC Group - the world's leading independent escrow provider - to offer you business continuity protection with a customised escrow agreement.

NCC Group currently protects over 9,000 business-critical software applications under comprehensive escrow agreements, on the behalf of licensees worldwide, including 92 of the UK FTSE 100.

Under the terms of our escrow agreement we will supply NCC Group with a copy of the source code of your application which they will hold securely on your behalf. This will be updated at regular agreed intervals to ensure the source code held is always up to date and reflects the current version of your application. In the unlikely event that we ever become unable to meet our contractual obligations, NCC Group will release the source code to you, allowing you to maintain and correct your software without disruption.

We have arranged for our dedicated account manager at NCC Group, to contact you within the next few days to answer any questions that you may have and to talk you through the process of establishing your escrow agreement and the fees involved.

However, please do not hesitate to contact them directly if you have any queries regarding your escrow protection:

Jennifer Antrobus
NCC Group Escrow Account Manager

Tel: +44 (0) 161 209 5382
e-mail: jennifer.antrobus@nccgroup.com

For more information about NCC Group's Escrow Solutions visit:
www.nccgroup.com

